

CASE STUDY



BUSINESS SITUATION

Recent ransomware attacks on local servers were disrupting the practice and causing risk to potential loss of data. Existing technology was at end of life, requiring major investment to replace hardware and software to keep systems working properly. On site IT person was stretched thin and needed some help with putting out fires. Needed a long term solution that supported the practices growth and met security and compliance needs.

COMPANY PROFILE

Slingsby and Hout Eye Associates is a multilocation, SD based Ophthalmology practice who met Dedicated IT at Nextech Edge conference.

- **✓** OPHTHALMOLOGY
- **✓** 90 EMPLOYEES
- **✓** MULTILOCATION
- **✓** 6 PROVIDERS
- **✓** 2019 + ONGOING
- FTE IT PERSON

KEY SERVICES



HOSTING & PRIVATE CLOUD



SERVICE DESK



HIPAA COMPLIANCE



M365

KEY BENEFITS

MIGRATED EVERYTHING TO CLOUD. NOT JUST EMR

Each staff member received an always-on and up to date environment to perform daily functions – Accessing Nextech and other line of business applications without any limitations on which department they're in, where they're at, or even what device they're using.

ADIÓS SERVERS

Servers are no longer needed - No longer is there any worry of needing licensing, patching, security, data protection, "is my computer fast enough" resources. Cloud delivered experience ensures the experience is always fast and up to date with the latest technology.

CO/MANAGED IT SUPPORT

Co/Managed IT with Slingsby enabled a share of IT responsibilties, remote project hands, and lowered overall cost of existing and future IT management.

SECURITY FOR TOMORROW'S THREATS

With sensitive patient data in the sights of cybercriminals and increasingly painstaking regulations to abide by, healthcare organizations need help when it comes to cybersecurity. Dedicated IT now monitoring the environment, assessing risks and vulnerabilities, and enforcing HIPAA focused best practices.









SERVICES PROVIDED

- CONSOLIDATION
- **HIPAA**
- **COMPLIANCE**
- **LICENSING**
- **MIGRATION**
- HOSTING
- **DATA**
- **PROTECTION**
- **SECURITY**
- **OFFICE 365**
- **SUPPORT**
- **CO-MANAGE IT**
- **TECHNOLOGY**
- **ROADMAP**
- **VENDOR**
- **SUPPORT**
- **NETWORK**
- **REHAUL**
- **EMAIL UPGRADE**
- **DOCUMENTATION**
 - **REMOTE ACCESS**
- **SERVICE DESK**

AND MORE +



EMR + SERVER





OFFICE 365 + M365





